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E-01345A-16-0123



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ORIGINAL

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Trish Meeter

Phone: <<< REDACTED >>>

Opinion Date: 3/1/2017

Opinion Number: 2017 - 139347

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date:

First Name: Sherry

Last Name: Ratner

Account Name: Sherry Ratner

Address: <<< REDACTED >>>

City: Cornville

State: AZ

Zip Code: 86325

Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123

APS cares about stock going up not about restoring customer's power. I was without power for 13 hours. APS should not be granted any rate increases if they cannot take care of existing customers. APS should make extra money by charging extra to new communities. APS needs adequate personnel to service in a power outage. This should be a priority not how high stock goes up.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/1/2017	Trish Meeter	Telephone	Investigation
sent as complaint to company see 139346			

Arizona Corporation Commission

DOCKETED

MAR 2 2017

DOCKETED BY

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RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2017 MAR -2 A 9:20